

## James “Jess” Planck

(985) 226-3538

[jess@funroe.net](mailto:jess@funroe.net)



### Professional Summary

I am a creative professional with experience in multiple industries from telecommunications to higher education. I am highly dedicated to crafting messaging and focused on web development and devops. My skills include art, design, user experience, analytics, and enterprise production including server administration, user management, support, and training. I have content management experience with various systems including WordPress, WordPress Multisite, BuddyPress, Drupal, and static HTML.

I have worked well leading creative teams and collaborating with programmers, designers, writers, photographers, videographers, interns, and other production staff as well as vendors. I have trained users, clients, staff, and I have instructed and mentored students in a higher education setting. I am proficient managing simultaneous projects, and maintaining great client communications.

### Additional Skills

- Bug tracking systems; Bugherd, FormStack
- HTML/CSS
- Sass
- Javascript
- PHP
- PHP-Composer
- Perl
- Project management systems; Jira (Atlassian), AxoSoft, Wrike
- Python
- Node.js
- Package Management
- NPM
- Grunt
- Gulp
- Git
- Subversion(SVN)
- Vagrant
- Puppet
- Unix
- Linux
- SELinux
- Solaris
- MacOS
- Apache
- NGINX
- MySQL

### Experience

**Tulane University, Howard-Tilton Memorial Library**  
New Orleans, LA

**Web Developer II**  
2018/11 – 2021/09

- Develop and maintain Library websites using Drupal, WordPress, OJS, and other open source software in a development team environment.
- Coordinate third party vendor systems with Library developers and websites.
- Work with Campus IT to test and enhance a CI/CD workflow using GitLab (continuous integration, continuous delivery, continuous development).
- Support and maintain Library staff computer inventory using KACE (transitioning to SCCM).
- Support and maintain Library systems using vendor software and hardware.

**Nicholls State University**  
Thibodaux, LA

**Website Manager**  
2003/01 – 2018/08

- Design, program, and maintain modern, responsive, and accessible web sites for effective communication with prospective students, current students, faculty, staff, donors, and visitors using PHP, Javascript, CSS, HTML and other production programming and scripting languages.
- Coordinate, train, and support staff, writers, designers, and other content creators including contract vendors.
- Guide and evaluate student workers and interns.
- Manage user accounts and web sites for faculty, department, and student projects.
- Maintain and develop websites using content management systems such as WordPress, WordPress Multi-site, and other systems including basic html and javascript.
- Coordinate with other technical departments to maintain and support virtually hosted systems using cloud based infrastructures.
- Administer Linux(SELinux) based servers for web and database production and development.
- Create documentation and policy based on student, faculty, and administrative needs.
- Collect, analyze, and interpret website traffic as well as visitor usage to improve communication and usability including search engine(seo) and social media exposure.

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### Xspedius

Lake Charles, LA

**Senior Web Developer**

2000/07 – 2002/09

- Maintain corporate branding identity for all Web resources and customer utilities.
- Coordinate with Intranet and Internet programming teams to develop Web site interfaces.
- Maintain and administer Web servers on Linux and Solaris.

### Louisiana Tech University, School of Art

Ruston, LA

**Assistant Professor**

1999/08 – 2000/05

- Instruct classes in print and graphics using QuarkXpress and Photoshop, classes in Web Design using HTML, CSS, and Javascript using Dreamweaver and other software, and classes in multimedia design using Macromedia Director/Flash and other software.
- Writing documentation and syllabi.
- Maintain MacOS X Server (AppleShare, Netboot).
- Administer, troubleshooting, and testing the School of Art network and labs.

### WorldCom

Monroe, LA

**Programmer Analyst**

1996/05 – 1999/08

- iAmerica Product Development, print, CD Rom, Web sites, and software / server development.
- Website Creative Direction, Project Management, and billing for iAmerica Web site clients.
- Server support and administration for hosted Web servers.
- Administrative support for mail servers.

### Pearson Design

Monroe, LA

**Graphic Designer**

1995/05 – 1996/04

- Art direction, planning and execution of design projects for print, broadcast, and web delivery.
- 2d and 3d computer animation.
- Non-linear video editing and production.
- Accident recreation for court presentations using 2D visual aids, 3D and 2D animation, video, and sound.
- Coordinate with expert witnesses and engineers for accurate court presentations.

## Education

### Louisiana Tech University

Ruston, LA

**Bachelor of Fine Arts in Graphic Design (Cum Laude)**

### US Army Armor Center (former)

Ft. Knox, KY

**US Army Basic & Advanced Training (M1A1 Tank Crewman)**